

**SUMMARY OF FEEDBACK
WORKSHOP THREE –
NOVEMBER 2019**

**RESIDENTS'
FEEDBACK**



The future of the Barnsbury Estate – Our consultation with you so far

Thank you to everyone who attended workshop 3 on 19th, 21st and 30th November. We have been delighted to meet so many of you and the feedback received has all been useful.

If you were unable to make it to the workshop sessions, this leaflet is your opportunity to read about some of the feedback that was discussed.

We have also recently launched our online consultation website so you can give your view on the topics from workshops 2 and 3 until the new year, visit [GiveMyView.com/BEST](https://www.givemyview.com/BEST) to participate.

Workshop 3

Workshop 3 began with a presentation by the BEST project team. Feedback from workshop 1 and 2 was discussed and landscape architects Farrer Huxley were introduced and talked through the work they do to improve the outdoor spaces between buildings.

The workshop then broke up into tables for discussion, where attendees gave their feedback on the outdoor spaces on the Estate. All of this was recorded on a large sheet at each table.



Your Feedback

Landscaping and Public Spaces

- Lots of residents like and appreciate the existing green spaces. However, the most frequent comment raised by both Old and New Barnsbury residents was that these spaces are too frequently locked or blocked off. A lot of residents wanted them to be more open and accessible.
- Many who attended therefore felt that the fencing around these green spaces should be removed, with the exception of dedicated areas for dogs and children's playgrounds.
- Lots felt that the landscaping of the Estate could be improved: planting, trees and shrubs were all suggested. However, it is important to you that any new planting is maintained.

Facilities

- Many residents said the Barnsbury Community Centre is well used, particularly by New Barnsbury residents. Some of you also requested a wider variety of activities such as coffee mornings and study groups.
- Generally, residents agreed that outdoor facilities on the Estate are dated and under used, and some suggested an outdoor gym and growing areas.

Play Space

- Accessibility to the existing play spaces is a major issue that was highlighted by both Old and New Barnsbury residents. Some children are playing on local roads and in the closed off car parks of Old Barnsbury.
- Lots of residents said dedicated sports facilities are needed on the Estate, specific examples included a football pitch and a basketball court.
- Parents would also like more benches and places to sit whilst watching their children play on the Estate.

Shops

- Generally, residents are happy with the current local shopping offer, which was described as convenient and affordable.
- Accessibility to the shops could be improved by permanently opening cut through gates. The gate between Ritson House and Ewen House was often cited as a problem, with residents from Old Barnsbury preferring to use main roads to get to Caledonian Road.

Accessibility

- Many residents said it is currently difficult to navigate the Estate for people with disabilities or young children and would like more ramp access to buildings.
- Residents from New Barnsbury highlighted the different levels on the Estate and how this created difficulties for people with pushchairs or mobility issues.
- And residents said pavements throughout will improve safety for pedestrians.

Parking

- Lots of residents said parking is not well located on the Estate with long distances between cars and properties. Some people said priority parking should be given to disabled residents with marked bays.
- Most residents like the option to buy a one-day parking pass for family and friends who visit and would like this to continue.
- Aspirational ideas for the future of the Estate included electric charging points, underground parking and dedicated spaces for delivery vans.

Building Materials

- Many residents said high quality durable materials and fittings should be used across the Estate.
- And lots of residents thought a bright and consistent colour palette will make the Estate more aesthetically pleasing.
- The red brick of Old Barnsbury is well liked by residents of both Old and New Barnsbury.

The Barnsbury Community

- Generally, residents said they have good relationships with neighbours, although in many cases this does not extend beyond individual blocks.
- Lots of you said increasing the accessibility of green spaces would help you meet more neighbours and increase the sense of community on the Estate.

Entrances to Homes

- Controlled access to main entrances was popular to provide residents with a sense of security over who could enter their building. Video and 'fob' entry systems were both common suggestions.
- Residents of both Old and New Barnsbury felt the main entrances of their buildings are poorly lit and feel cold due to the colour palette.
- Lots of residents said planting around the front entrances would improve the approach to the blocks, making them more inviting and welcoming.

Estate Security

- Lots of people said better lighting on the Estate would help residents feel safer when walking at night.
- Old Barnsbury residents also suggested their public spaces felt 'like a fortress' and featured 'hidden' spaces which promoted anti-social behaviour.
- Increased CCTV around the Estate would be welcomed by many residents.

Bins and Refuse

- Many residents said there are problems with waste collection in all areas of the Estate.
- Some of you said the bin store is locked on the weekends, meaning that rubbish piles up and leads to fly tipping.
- Other residents suggested that fly-tippers come to the Estate to dump rubbish in quiet or 'hidden' corners of Old Barnsbury.
- Some residents wanted their bin chutes reopened.
- Lots of residents want clearer information on the bin collection day, procedures and a guide for what to do with bulky items.

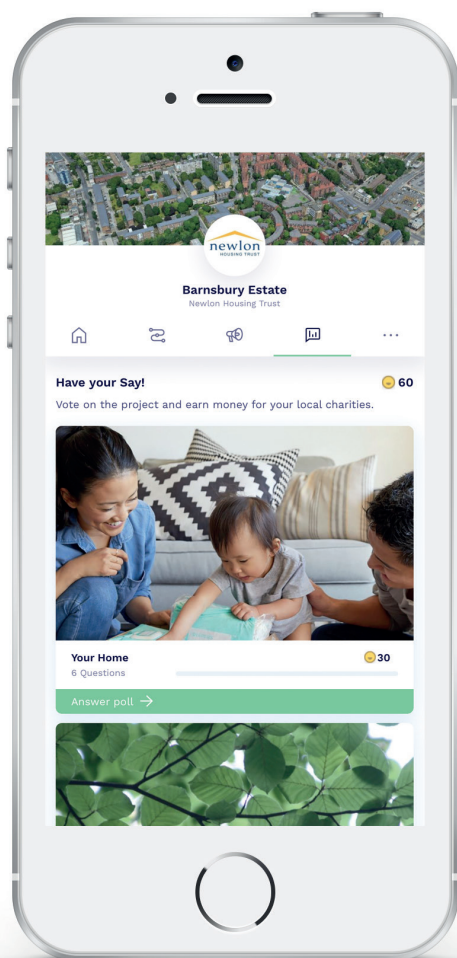
Estate Walkabout:

11th and 13th November

The project team were led by residents on a walkabout of the Estate over two days in November. One session was held during the day, with a further one conducted in the evening to better understand the Estate's environment at different times of the day.

Residents were given a map and booklet to fill out as they walked around the Estate, which asked similar questions as were asked in workshop 3. This was a great way to understand the problems, and good things about your Estate so thank you to all who were involved!





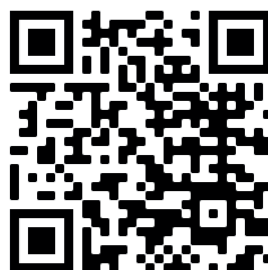
Online Consultation

[GiveMyView.com/BEST](https://www.givemyview.com/BEST)

You can use this website to give your view on both your home (workshop 2) and outdoor spaces (workshop3) of the Estate, whether you have been to one of our workshops or not!

This is your chance to tell us what you think about your home as well as the communal and green spaces on the Estate.

If you don't have a computer and would like to participate, please pop into the BEST office opposite the Community Centre and one of the team will help you.





To use, just hold your phone over this QR code using the camera app.

Contact Us


If you would like to get in touch or have any questions about the consultation, you can:

 **Email** best@newlon.org.uk

 **Call** 0800 3077 659

 **Write to us** at Barnsbury Estate Transformation (BEST) Office,
1A Adrian House, Jays Street N1 0TY

For maintenance enquiries or issues, you can contact the Estate Office team by:

 **Email** barnsbury@newlon.org.uk

 **Call** 020 7833 2525

If you have an emergency, out-of-hours repair request, please call Newlon's main enquiry number:

 **020 7613 8080.**

Source Partnership

Source Partnership have been appointed by a residents' panel to act as Independent Advisors for residents of the Estate. They can be contacted on **Freephone 0800 616 328** or at info@sourcepartnership.com.

If you would like this leaflet in large print, braille or any other another format, or require support with translation, please contact us using one of the ways set out above, or speak to a staff member at the BEST Office.